

FOR REFERRAL PARTNERS

SERVICES OVERVIEW

In-Home Care

KeyCare, the in-home care team of Giving Keys of Hope, provides non-medical personal assistance services so clients can stay safe and independent at home, and family caregivers get the relief they need.

What's included

Personal care
Bathing, dressing, grooming, toileting and eating.

Homemaker
Light housekeeping, laundry, shopping and errands.

Meals
Planning and preparing meals, including special diets.

Mobility
Safe movement and transfers around the home.

Respite
Scheduled relief for family caregivers.

Companion support
Conversation and company that ease isolation.

Medication reminders
Reminders to take medications, as permitted by law.

Monitoring
Regular check-ins, with updates to family and referral sources.

23
Texas counties served

4
HHSC service regions

1
Team for care and home safety

023341
Texas HHSC license no.

MAKE A REFERRAL
469-807-0788

469-807-0788
Fax 469-809-3970
Info@GivingKeysofHope.org
www.GivingKeysofHope.org
539 W Commerce St, Ste 5811
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Non-medical personal assistance services. Not a substitute for skilled nursing or home health.

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How referrals work

1

Refer

Send a referral online, by fax or by phone, with contact details and services needed.

2

Assess

We call the client to talk through needs and schedule an in-home assessment.

3

Plan

We write a service plan and assign a consistent, background-checked caregiver.

4

Follow up

Services start and we send status updates back to you.



Who we serve

Seniors, veterans and veteran spouses, adults and children with disabilities, people returning home after a hospital or rehab stay, and the family caregivers who support them.

Our standards

- Licensed by Texas HHSC, license no. 023341
- Criminal history and registry checks for all staff
- Trained and supervised caregivers
- Written service plans, reviewed as needs change
- Electronic visit verification on every visit

Payment options

- Texas Medicaid programs, as contracts allow
- VA programs that pay for care at home
- Long-term care insurance
- Private pay (call for current rates)
- Aging services programs

Service area

23 Texas counties: the Dallas–Fort Worth Metroplex (HHSC Region 3, 19 counties), Smith County (Tyler), Fort Bend and Harris counties (Houston) and McLennan County (Waco).

Connected to home repairs

Hazards our caregivers find, such as a missing grab bar or unsafe steps, go straight to our Renovation Hope™ home repair team.

REFER A CLIENT TODAY

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